

NOTICE TO CUSTOMERS OF
DENTON COUNTY FRESH WATER SUPPLY DISTRICT NO. 11-B:

Denton County Fresh Water Supply District No. 11-B is your retail provider of water and sanitary sewer services. District 11-B receives wholesale water supply and sewer treatment services from Upper Trinity Regional Water District. In addition, District 11-B contracts with the Town of Little Elm for law enforcement services and the City of Aubrey for fire protection and EMS services.

Due to significant increases in the cost of providing all of these services, District 11-B is implementing rate increases, effective February 1, 2022.

Residential base rates for sanitary sewer service and water service both will increase by \$4.00 per month. In addition, new residential water usage rates will be in effect. The new rates are shown for the usage ranges below:

| | |
|---|--------|
| Water Use up to 5,000 gal (per 1,000 gal) | \$4.00 |
| Water Use 5,001-10,000 gal (per 1,000 gal) | \$4.50 |
| Water Use 10,001-15,000 gal (per 1,000 gal) | \$5.75 |
| Water Use 15,001-20,000 gal (per 1,000 gal) | \$7.20 |
| Water Use over 20,000 gal (per 1,000 gal) | \$8.75 |

Your rates remain lower than other retail water and sewer service providers in the area.

This new rate structure will help District 11-B cover the rising costs of services and also encourages water conservation as recommended by the Texas Commission on Environment Quality.